



March 17, 2020

Dear Valued Customer,

Over the past few days Federal, State and Local governmental and health officials have set forth new and evolving guidance for actions to be undertaken in light of COVID-19. As a primary matter, we wish everyone good health and safe-keeping through this time. The health, safety and well-being of our customers and staff is our primary concern.

The enhanced restrictions announced over the past few days will obviously and significantly impact both our Customers and our staff, particularly restrictions on in-restaurant dining, beverage services and group gatherings. We here at CRS OneSource appreciate both your patience and understanding in these matters, as we work through all related logistics.

We fully intend to continue operating as usual, with the addition of stressed hygiene and sanitation throughout our facility. As a licensed food distributor, cleanliness and sanitation are always a priority; however, special care is currently being given to all matters regarding your products. The FDA's official statement regarding COVID-19 is "We are not aware of any reports at this time of human illness that suggest COVID-19 can be transmitted by food or food packaging".

We are also working closely with our suppliers to ensure they have taken the necessary steps to continue their operations as safely as possible, and with the least amount of disruption to the supply chain. **So far, we are not experiencing any serious deficiencies in our supply chain** except for those items you hear about on the news such as disinfectant wipes, sanitizing gel, etc. We will communicate with you as quickly as possible should this change.

While these will undoubtedly be trying times for us all, please be assured that our team is taking all necessary actions within our control to continue providing you with the amazing service you have come to expect. We are forever grateful for your support and your business.

New guidance seems to be coming out on a daily basis. Our management is working diligently to stay on top of the ever-changing guidance.

On a final note, a sincere thank you for your continued loyalty to CRS OneSource. Please know we will spare no effort to make sure we rise to meet challenges, just as we have on occasion throughout our 70+ year history. If you have any questions, please do not hesitate to reach out to anyone in our organization.

Sincerely,

CRS OneSource Team